

# Promoting Quality and Effective Assessment Practices Through Meta-Assessment

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# First, a show of hands...

- How many of you are from:
  - Public Institution?
  - Private Institution?
  - 2-year College?
  - 4-year University?



# Institutional Profile

- 4-year, public university approximately 1-hour north of Houston, Texas
- Current enrollment of approximately 21,500 undergraduate and graduate students
  - 87 bachelor's degree programs,
  - 56 master's degree programs,
  - 37 graduate certificates, and
  - 11 doctoral programs
- Classified by the Carnegie Commission on Higher Education as a "Doctoral Research University" and a "Community Engaged" University
- As of Fall 2020 a minority-majority institution; more than 25% of undergraduate students identify as Hispanic/Latinx





# THE BEARKATS CAPTURE THEIR FIRST FCS CHAMPIONSHIP!!!

@BearkatsFB defeats No. 1 seed South Dakota State, 23-21, to win their first #FCSChampionship title!!



# Let's talk about you

- How many have a system for evaluating the quality of assessment plans at your institution?
- How many are currently planning to start such a process at your institution?
- How many don't have such a process, but want it?
- Did I miss anyone?

# What is Meta-Assessment?



- Formal evaluation of Unit-level assessment plans
- Helps to define WHAT the qualities of good assessment are
- Uses a common rubric that applies to all programmatic assessment plans

# Why do it?

- There was a need to evaluate the quality of the assessment plans
- A need to do more than "check the box" move from a compliance mindset to improvement mindset
- Units were telling us they wanted to do better with their assessment plans, but were not receiving clear guidance or feedback on what was expected and what was good assessment

# **Maturity Takes Time**

- Ad hoc committee of 2 representatives per college created in fall 2013
- Reviewed assessment plans anonymously starting with the 2012-2013 planning year
- We will soon collect data from the 2020-2021 planning year
  - 2017-2018 was the first year that all 7 colleges participated in this self-review process

# **Evolution of a Rubric**

- Original rubric was borrowed from another school, but we changed it to fit our process and terminology
- Started as 3-point rating (Developing, Acceptable, Exemplary)
- Now a 4-point rating (Developing, Minimally Compliant, Good, Exemplary)
- Why did we do this?

# **Assessment Resources Website**



https://bit.ly/shsu-ar

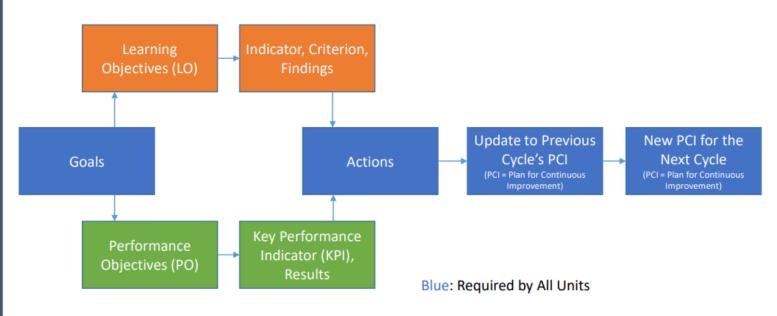
**Handouts** 



https://bit.ly/sh-meta



Office of Academic Planning and Assessment



Orange: Required by Degree Programs, and Optional for Academic Support, Student Support, and Administrative Support Units

Green: Required by Academic Support, Student Support, and Administrative Support Units, and Optional for Degree Programs

# How it started...

Office of Academic Planning and Assessment

### Rubric for Evaluating Annual Assessment Plans

Program/Unit Name:		Asse	Assessment Cycle:				
Overall, this p	lan is: Developing	Acceptable	Exemplary				
Goals: Broadly stated intention, aspirations, or a	ambitions. Goals need not b	e directly measurable	2.				
Developing	Acce	ptable	Exemplary				
<ul> <li>None entered; or are vague, unclear, or incomplete</li> <li>Aren't appropriate to the program/aren't relevant to its mission</li> </ul>	At least one entere     Outlines in broad to accomplished     Most are appropria	erms what is to be	Appropriation the goals of Supporting	<ul> <li>Reasonable number entered</li> <li>Appropriate for the program and clearly align to the goals of the college/division</li> <li>Supporting documents provided, when appropriate</li> </ul>			
Notes:							

# How it's going...

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Meta-Assessment Rubric for Evaluating Annual Assessment Plans								
Program/Unit Name:			Assessment Cycle:					
Overall, this	plan is: Developing Minimo		exemplary					
Goals: Broadly stated intentions, aspirations, or ambitions. Goals need not be directly measurable.								
O Developing	Minimally Compliant	Good	Exemplary					
None entered; or So vague or incomplete that it's unclear what is to be accomplished  Notes:	☐ At least one entered ☐ At least one provides enough detail to see how the Goal relates to the purpose of the unit	<ul> <li>More than one entered, <u>BUT</u>         don't address the full purpose of         the unit</li> <li>□ Provide enough detail to see         how the Goals generally relate         to the purpose of the unit</li> </ul>	■ More than one entered, <u>AND</u> address the full purpose of the unit     ■ Clearly articulate how the Goals relate to the purpose of the unit     ■ Supporting documents provided, when appropriate					

# **Current Process**

- All colleges participate annually
  - 264 academic units
    - Degree programs, certificates, stand-alone minors, centers, departments
- Kick-off in mid-October
  - Prior year assessment cycle closes Oct. 1st
  - Report template, rubric, OAPA-normed reviews sent to colleges

# **Current Process**

- College meta-assessment committees review plans
  - Each college has its own process
  - Faculty- and college-led
- Report from each college and rubrics due back to OAPA late March
  - Report: methodology, plan for sharing rubrics with departments/programs, strengths, weaknesses, strategies to address weaknesses, training and resources needed

# **Current Process**

- Enter rubric results into an excel spreadsheet
- Quantify rubric results to identify areas of and for improvement
  - Actions and Plan for Continuous Improvement needed the most improvement
  - OAPA implemented changes to Anthology Planning in 2020–2021 to assist with these elements
- Choose plans for OAPA to norm/calibrate during summer

# Quantified Results: Then and Now

Overall for All Colleges 2014–15	Overall	Goals	Objectives	Indicators	Criterion	KPIs	Findings/KPI Results	Actions	Plan for Continuous Improvement Update	Current Plan for Continuous Improvement
Developing	47.24%	22.05%	21.26%	31.31%	38.14	% 28.269	% 36.22%	54.33%	38.219	59.06%
Acceptable	43.31%	64.57%	62.20%	60.61%	51.55	% 50.009	% 49.61%	38.58%	54.479	38.58%
Exemplary	9.45%	13.39%	16.54%	8.08%	3 10.31	% 21.749	% 14.17%	7.09%	7.329	% 2.36%
Overall for All Colleges 2019–20	Overa	II Goa	ls Objective	es Indicators	Criterion	KPIs	Findings/KPI Results	Actions	Plan for Continuous Improvement Update	Current Plan for Continuous Improvement
Developing	21.2	5% 5.6	53% 8.13	3% 21.48%	15.15%	4.76%	21.29%	34.38%	24.05%	26.42%
Minimally Compliant	25.6	3% 22.5	50% 27.50	37.78%	28.79%	38.10%	23.23%	31.25%	33.54%	28.93%
Good	42.50	0% 53.7	75% 45.63	31.11%	44.70%	41.27%	38.06%	28.75%	29.75%	37.74%
Exemplary	10.6	3% 18.	13% 18.75	9.63%	11.36%	15.87%	17.42%	5.63%	12.66%	6.92%

# Where to next?

- Introduce meta-assessment to Divisions
  - 76 non-academic units in 6 divisions
- Urge Colleges to conduct meta-assessment during summer to provide formative feedback
  - 1 college already doing this, 2 more working on it
- Rubric revisions
  - Current rubric was last updated in 2017
  - Meta-assessment reviewers do not consistently fill it in correctly

# In Conclusion

This process is about making assessment meaningful and positive!

# Questions?



# Office of Academic Planning and Assessment Sam Houston State University

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